

## VIP Package Terms & Conditions

- VIP Packages include a T-Shirt, poster, VIP lanyard and a photo opportunity with the band. The t-shirt size to be chosen at the time of ticket purchase. The T-Shirt will be available for pick up by the ticket holders at the time of meet and greet before the concert.
- Please note that all VIP package purchasers will be contacted by Feel Balkan via email 2 weeks prior to the actual show date with additional details specific to their package schedule and instructions on where to pick up their package inclusions.
- Information will be sent to the e-mail address provided at the time of purchase.
- If you do not receive an e-mail a week prior to the event please contact Feel Balkan via email [zdravo@feelbalkan.com](mailto:zdravo@feelbalkan.com).
- All VIP programs & times may vary market-by-market and are subject to modification at any time for any reason.
- All packages are non-transferable.
- All sales are final.
- There are no refunds or exchanges on packages for change of mind.
- The artist, tour, promoter, ticketing company, venue or any other affiliated parties are not responsible for outdated or inaccurate information provided by the consumer at the time of purchase which may result in undelivered product.