# **Conditions of Sale**

## Concession Tickets

Where concession tickets are available, proof of your eligible concession status must be provide on entry to the event.

## General

Entry may be refused if tickets are damaged or defaced in any way or if the event operator has reasonable grounds to believe the tickets have been acquired by unauthorised or illegal means. Tickets are valid for entry on a single day and can only be scanned once, so you must protect your tickets from unauthorised duplication. Tickets will be valid for entry during hours nominated by the event operator.

## Refunds

All ticket sales are final. No refunds or exchanges will be made for any ticket except as required by the Australian Consumer Law. Should the event be cancelled, unused tickets purchased will be refunded. If a refund is made, the event operator may, to the extent permitted by law, retain any service or like fee it has charged. If an event is cancelled, please contact us for further information on receiving a refund. Ensure that your tickets are kept in a safe place. Lost, stolen or destroyed tickets will not be replaced.

# Unauthorised re-sale or duplication of Tickets

Tickets may not, without the prior written consent of the event operator, be resold at a premium or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. Unauthorised re-sale of tickets (or an attempt to do so) or unauthorised duplication of tickets are grounds for refusing admissions without compensation.

# **Conditions of Entry**

- The event operator reserves the right, with reasonable cause, to refuse entry or remove any person with or without a refund, including any person who causes a disturbance, or refuses to comply with reasonable requests or directions made by the event operator.
- Visitors must be able to produce evidence of proof of purchase (receipt) to event security
  when exiting the grounds. This may include checking the contents of bags to match the
  item with the product description on the receipt or proof of purchase. It is the responsibility
  of the visitor to obtain a receipt of proof of purchase from the exhibitor when making a
  purchase.
- You must comply with any reasonable directions given by the event operator and the
  security arrangements for the event and the venue which may include searches of clothing
  and possessions and prohibition of certain items such as knives, umbrellas, glass, illegal
  items, vehicles or other transportation devices (except as required because of a disability),
  alcohol and items which may cause nuisance or danger as determined by the event
  operator.
- No animals other than dogs are permitted within the show buildings or grounds at any time except guide and companion animals required for persons with disabilities and as certified by law.
- Dogs must be on a lead at all times. You must pick up after your dog. Dogs must not be left
  unattended whist inside the venue. Dogs must not be tied up and left unattended outside
  the venue and never left in locked cars. Any visitors leaving an unattended dog outside the
  venue or in cars around the venue will be reported to authorities immediately. Exhibitors
  reserve the right to refuse dogs and owner entry onto their site. If a dog presents or is
  deemed to be of risk to visitors, staff, exhibitors or the venue, show staff reserve right to
  refuse entry into/escort out of the show.
- If you bring children into the event you are responsible for their care and conduct. All
  children attending the event must be under the supervision of an adult guardian at all

times. You are responsible for any acts or omissions committed by children whom you have brought to the event.

- Smoking is not permitted in the venue unless otherwise advised by the event operator in writing. To the extent expressly permitted, smoking areas in the venue precinct will be clearly designated.
- Persons gaining unauthorised access to the event may be liable for prosecution.
- The event operator reserves the right to cancel, withdraw, postpone or reschedule the event or any displays or events in the event.
- The event operator does not represent that there will be space for you to observe any particular displays in the event.
- The event organiser reserves the right to prohibit the use of cameras, audio and video recorders. You may use these types of personal devices for private use only and with the permission of stand operators and the event operator.
- You consent to being photographed, filmed and recorded as a member of the event audience. Unless otherwise agreed with the event operator, you consent to the event operator and third parties using images and recordings of you for broadcast, publication and licensing without compensation or acknowledgement.
- Unless authorised by the event operator in writing, you must not conduct any commercial, political, soliciting, promotional, performance, surveying or demonstration activity at the venue, nor collect contributions or distribute any material.
- To the fullest extent permitted by law, the event operator will not be liable for any injury, loss or damage suffered by you in connection with the event or the venue, including liability for any injury, loss or damaged caused or contributed by the event operator or its employees, contractors or agents, whether in contract, tort (including negligence) or otherwise.
- If the liability of the event operator may not be excluded but may be limited under any law, the event operator's liability is limited to replacing, re-supplying or repairing the relevant goods or services (or paying for replacement, resupply or repair). Without limiting the foregoing, the event operator is not liable for any injury, loss or damage caused or contributed by any matter outside the event operator's reasonable control (e.g. industrial strikes and acts of God).
- Nothing in these Conditions of Entry is intended to exclude, restrict or modify rights which
  you may have under consumer protection legislation which may not be excluded, restricted
  or modified by agreement.
- Any part of these Conditions of Entry which is unenforceable may be severed to the extent necessary to make these Conditions of Entry enforceable.