

## **Show Experiences – Terms & Conditions**

### **VIP Meet & Greet / Track Walk**

In order to ensure the best experience on show day, please ensure that you follow the guidelines below.

- Please arrive at least 20minutes prior to your show experience commencement to ensure you do not miss this ticket inclusion. Instructions and directions on where to meet will be released within 14 days of show day.
  - o Meet and Greet – 5:00pm – Please arrive no later than 4:40pm
  - o Track Walk – Session 1 – 5:00pm – Please arrive no later than 4:40pm
  - o Track Walk – Session 2 – 5:30pm – Please arrive no later than 5:10pm
- In the event that you miss the show experience, no replacement benefit will be granted.
- Crusty Demons staff reserve the right to refuse admission or eject any guests from the show experiences due to security concerns or guest behaviour.
- Please bring photo identification as this may be requested upon check in.
- Under no circumstances will any refunds or exchanges be offered, unless in the case of show cancellation. All experiences are non-transferrable or non-refundable and reselling any experiences is prohibited.
- Security reserves the right to conduct bag searches prior to any show experience.
- Please ensure that you have entered your contact details correctly at the point of purchase, or update these with the ticketing provider as soon as possible.
- Any enquiries regarding your show experience can be directed to [show@completeeventsgroup.com.au](mailto:show@completeeventsgroup.com.au)